# Evolving with GRC An anecdote of Cybersecurity's Impact on GRC



November 8<sup>th</sup>, 2024 ISC2 East Bay Fall Conference @Las Positas Livermore, CA

Chandra Sekhar Dash Ushur Inc., California, USA





Skills

ushur

Senior Director – GRC and SecOps

Ushur Inc., California, USA

ENSIGN & NOVARTIS

Cybersecurity Expert | Researcher | Cloud Security | Risk Management | IT/OT Security | Cyber & Strategic Risk Consulting | Data Privacy | Data Governance | Artificial Intelligence | AI Governance | AI Safety | Quantum Computing | Compliance Management | Cryptography | Assessments | Audits |

# Outline

- Key Trends of GRC Evolution
- Building a Resilient GRC Program Amidst Cybersecurity Challenges
- The Evolution of GRC
- GRC: The Ultimate Superhero Team
- GRC: An Organization Perspective
- GRC: Learning Through Examples
- From Compliance to Cybersecurity: Our Adaptation Journey in GRC
- o Q&A



# **A** Key Trends of GRC Evolution

#### **Strategic Alignment**

Shift from a "check-the-box" mentality to viewing GRC as a strategic asset



#### **Increasing Integration**

From siloed approaches to integrated, enterprise-wide systems

#### **User-Centric Design**

Development of more intuitive, configurable interfaces to engage all levels of the organization

# Trends of GRC Evolution

#### **Technological Advancement**

Progression from manual processes to sophisticated, Al-driven solutions

#### **Proactive Approach**

Moving from reactive compliance to proactive risk management and opportunity identification

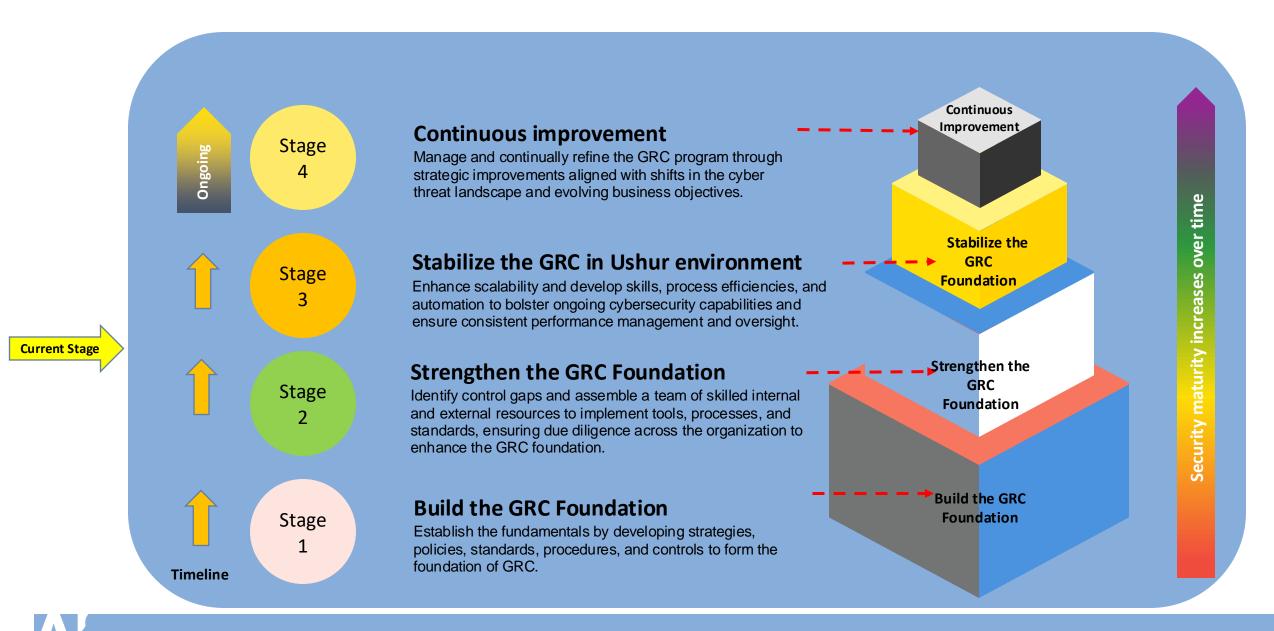


#### **Expanded Scope**

Evolution from narrow financial compliance to comprehensive risk and governance management

Source: inmorphis, grc2020, edgefi

## Building a Resilient GRC Program Amidst Cybersecurity Challenges



## The Evolution of GRC

GRC 5.0 - Cognitive GRC (2021 onwards)

The emerging phase of GRC leverages AI for actionable insights and real-time risk management.



GRC 4.0 - Agile GRC (2017-2021)

Emphasizes flexibility and user engagement with configurable solutions and interactive tools.



GRC 3.0 - GRC Architecture (2012-2017)

No single platform could address all GRC challenges, leading to integrated architectures.



GRC 2.0 - Enterprise/Integrated GRC (2007-2012)

GRC evolved beyond SOX to integrate enterprise-wide platforms for improved risk, compliance, and information sharing.



GRC 1.0 - SOX Captivity (2002-2007)

Emphasized SOX compliance to enhance corporate governance and risk management.



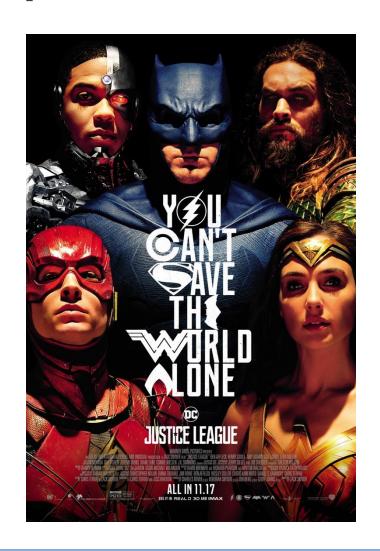
# GRC: The Ultimate Superhero Team

**Governance**: The wise sage, ensuring everyone knows the rules—like a wizard with a thick spellbook of policies.

**Risk Management**: The cautious sidekick, always saying, "Watch out for that falling piano!" Assessing dangers from rogue spreadsheets to cyber villains.

**Compliance**: The strict but lovable enforcer, like the school principal checking uniforms. Ensuring the organization walks the walk when it comes to laws and regulations.

Together, they fight chaos and confusion, helping the organization thrive while having a good laugh!





# GRC: An Organization Perspective

#### Governance

#### Compliance

Mgmt. and Oversight

Framework of policies, processes and structures

**Organization Strategy** 

**Roles and Responsibilities** 

**Accountability and Transparency** 

#### **Risk Management**

Risk

Risk domains, strategy and appetite

Risk operational processes & measurement

Coordinated risk assurance

**Monitoring & Control** 

#### **Compliance Adherence**

Adherence to Law, Regulatory and organization policies and procedures

**Audit, Assessment and Security Testing** 

Assurance: Certifications and Attestation of Compliance

SOC2, HITRUST, ISO 27001, PCIDSS, CCPA, GDPR, TCPA etc.

#### Note:

SOC2 – Service Organization Control 2 HITRUST - Health Information Trust Alliance HIPAA - Health Insurance Portability and Accountability Act) PCIDSS- The Payment Card Industry Data Security Standard



Question-1

Take your 2003 iPad and write at least 3 consequences on society if there were no governance or established laws to maintain order?

Imagin a world without law, rules, regulations and policies.

Enron Scandal 2001<sup>1</sup>
One of the most infamous corporate governance failures was the Enron scandal in 2001

Wells Fargo Account Fraud Scandal<sup>2</sup> From 2002-2016, Wells Fargo employees created millions of fraudulent accounts without customer consent



Source: 1,2- Wikipedia,

Question-2

Take your 2003 iPad and write at least 3 consequences if no one though about wildfire risk in California?

Imagine no one thought about wildfire risk in California.

If someone could have assessed the potential risk of the CrowdStrike patch, the company could have avoided the turmoil it is going through.



## Impact of Wildfire Risk on Supply Chain Resilience

A supply chain includes "the entire process of making and selling commercial goods, including every stage from the supply of materials and the manufacture of the goods through to their distribution and sale.

#### □ Supply Chain Interruptions

- Affects critical manufacturing and distribution hubs, delaying production and delivery.
- □ Inventory Management
  - Need for protective measures against fire damage, including relocating stock.
- □ Labor Shortages
  - Employees may evacuate or be unable to work due to hazardous conditions, impacting workforce availability.
- ☐ Insurance and Risk Management
  - Increased wildfire risks lead to higher insurance premiums and necessitate updated risk strategies.
- Market Demand and Prices
  - Wildfires can shift consumer demand, increasing need for specific products.

#### Conclusion:

Proactive planning and collaboration are essential for mitigating supply chain risks.

## Impact of CrowdStrike Incident on SBOM

A Software Bill of Materials (SBOM) is a list of all the components, libraries, and modules that make up a piece of software, including their supply chain relationships. SBOMs are a key part of software security and supply chain risk management.

- ☐ Increased Awareness of Vulnerabilities
- **□** Demand for Transparency
- ☐ Regulatory Implications
- ☐ Enhanced Risk Management
- ☐ Collaboration Across Stakeholders
- ☐ Strengthened Incident Response

#### Conclusion:

The CrowdStrike incident highlights the crucial role of SBOMs in improving cybersecurity and ensuring resilient software supply chains.

Question-3

Take your 2003 iPad and write at least 3 consequences if your credit card information is available to all in internet?

Think of scenarios where your credit card information or health records are available to all in internet.

TRW/Sears credit card breach<sup>1</sup>

The leading credit union TRW/Sears credit card breach of 1984 stands out as a major credit card breach that occurred before the establishment of PCI DSS compliance in 2004.

## From Compliance to Cybersecurity: Our Journey in GRC

# 2002-2009 GRC=Compliance GRC was focused primarily on compliance

Our roles and responsibilities in ensuring regulatory adherence

# **2020 -2023 Strategic Integration**

A "check-the-box" to Strategic Compliance

approach to a more strategic and holistic GRC framework

#### Future

Al and GenAl Integration in GRC. Regulatory changes ahead !!!

The integration of AI and GenAI into GRC processes is expected to revolutionize the field. The regulatory environment is expected to become more complex and stringent.











### 2010-2019 Cybercrime on rise, Cyberlaws Regulatory expansion

Recognition of the importance of cyberlaws

79% of countries had enacted cybercrime legislation, with Europe leading at a 93% adoption rate

### 2023-2024 AI, GenAI- Cybersecurity Challenge

Al Safety, Responsible Al

The rapid pace of AI development outstripped the regulatory landscape, leaving many organizations in uncharted territory.



Source: ISACA

Q & A Thank You-